HYDR/M L110w G4

Service Manual



SciCan Your Infection Control Specialist

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CE

1.1 Overview

This guide provides instructions for the servicing and repair of the HYDR/*M*[®] L110w G4 Instrument Washer. Every attempt has been made to provide accurate, detailed instructions.

HYDRIM L110w G4 instrument washer cycle description chart

Cycle	Prewash	Wash	Rinse	Dry	Total Time ^{**} w/o Drying	Water Consumption
P0 – Machine Cleaning Cycle No initial draining.	<30°C/86°F (cold) 3 minutes	N/A	<30°C (cold) 2 minutes	N/A	7 minutes	16 L 4.23 Gal
P1 – Rinse and Hold Cycle* Use to prevent soil from drying on instruments when they will not be washed within one hour.	<30°C/86°F (cold) 3 minutes	N/A	60°C/140°F 1 minute	N/A	9 minutes	16 L 4.23 Gal
P2 – Regular Cycle Use for moderately soiled loose instruments.	N/A	50°C/122°F 5-15 minutes (default 5 minutes)	60°C/140°F*** 1-10 minutes (default 1 minute)	1-25 minutes (default 10 minutes)	25 minutes	24L 6.34 Gal
P3 – Heavy Duty Cycle Use for heavily soiled instruments and cassettes.	<30°C/86°F (cold) 3 minutes	50°C/122°F 5-15 minutes (default 9 minutes)	60°C/140°F 1 minute	1-25 minutes (default 10 minutes)	34 minutes	32L 8.45 Gal

* This is not a wash cycle. Always run a wash cycle following the rinse & hold cycle.

 ** Cycle times depend on the temperature and pressure of incoming water.

*** Rinse times are adjustable up to 10 minutes by an authorized technician.





1.2 HYDRIM Unit at a glance - left and right

1.3 Specifications

Height, freestanding:	85 cm	33.5"
Width:	60 cm	23.75"
Depth:	60 cm	23.75"
Depth with door open:	120 cm	47"
	80 kg	176 lbs
	78 dB(A)	
ns	G 3/4"	
	1-10 bar	
ure:	50-70°C	22-158°F
	3/4"	
	1 kg / 2.2 lbs sa	alt capacity
	5.5L / 1.5 gallor	n safety maximum
	Heater 1 kW	
	208-240VAC ±1	0%, single-phase,
	60 Hz, 15A	
	Class I	
	Pollution degree	e 2
ory:	Installation cate	gory II
	60% for temp u	p to 31°C/88°F
	50% for temp u	p to 40°C/104°F
1	5°C to 40°C	41° to 104°F
	2000 m	6,562 feet
	\pm / -10% of nor	minal
	17 1070 01 1101	
	Height, freestanding: Width: Depth: Depth with door open: ns ure:	Height, freestanding: 85 cm Width: 60 cm Depth: 60 cm Depth with door open: 120 cm 80 kg 78 dB(A) ns G 3/4" 1-10 bar 1-10 bar ure: 50-70°C 3/4" 1 kg / 2.2 lbs sa 5.5L / 1.5 gallor Heater 1 kW 208-240VAC ±1 60 Hz, 15A Class I Pollution degree pry: Installation cate 60% for temp u 50% for temp u 50% for temp u 50% for temp u 50% for temp u 50% for temp u

When ordering supplies, spare parts or requesting service, please ensure that the information contained on the serial number plate is available (Model number, serial number etc.).

The serial number plate is located at the bottom left on the rear panel of the HYDR*IM* L110w G4 unit. A small label is located on the left hand side of the chemical door.

1.4 Safety information

The following symbols appear in the margins of this book.

A potential hazard to the operator.

A situation that may lead to a mechanical failure.

Important information

The following symbols appear on the unit:



Caution: Hot Surface and/or Hot Steam



Caution: Risk of electrical shock. Disconnect supply before servicing.



Caution: Refer to manual for details.



Safe operation

The following apply to both operators and service technicians:

- Exercise caution and seek assistance when lifting or carrying the unit.
- Cleaning solutions may irritate. Avoid contact with eyes, skin and mouth.
- Never lean on the open door. The unit may tip forward causing injury. •
- Always turn the unit OFF before adding softener salt or solutions. Before performing • routine maintenance or servicing the unit, turn the unit OFF and unplug the power cord from the power source.
- The operator should never remove the cover of the unit or insert objects through holes or openings in the cabinetry. Doing so may damage the unit and/or pose a hazard to the operator.
- If the unit is used in a manner other than that specified, the protection provided by ٠ the equipment may be impaired.



Safe servicing

- The HYDR/M L110w G4 Instrument Washer should only be installed and serviced by • a qualified contractor as it is an Installation Category 2 device. The contractor should be experienced in installing equipment that requires electrical hook-up as well as plumbing.
- SciCan shall not be liable for incidental, special or consequential damages caused by any maintenance or services performed on the HYDR/M L110w G4 by a third party or for the use of equipment or parts manufactured by a third party, including lost profits, any commercial loss, economic loss, or loss arising from personal injury.
- All local, regional, state, and national regulations regarding the servicing of this class of device and safety requirements must be observed.





When the cover and panels are removed:

- Hazardous voltages are accessible. Disconnect the power cord before removing the cover or any panels.
- Sharp metal edges are exposed. Be careful, and wear long sleeves and gloves.

Power main

• If the cover or panels are removed, a dielectric strength test (hi-pot) must be performed on the unit once the cover or panels are reinstalled.

Ground

• If the cover or panels are removed, a protective bonding impedance test (ground continuity) must be performed on the unit once the cover or panels are reinstalled.

Reporting

• It is vital for SciCan to learn of any problem in the field. This information will help SciCan solve the problem quickly and improve product reliability in new units.

Biological waste

• Waste water in the unit may contain biological contaminants. Use a mechanical means or absorbent material to siphon the contents from the sump. Wear disposable rubber gloves. Dispose of absorbent material according to biological waste disposal regulations.

1.5 Tools and hardware

Tools required for servicing include:

- Needle-nose pliers
- Screwdrivers Philips 1 & 2
- Screwdriver slot
- Wire cutters
- Small slot screwdriver
- 8 mm Nut driver
- Allen key 3.0 mm
- Channel Locks
- Spring clamp pliers

Electrical Safety test equipment:

- Hi-Pot tester
- Ground continuity tester
- Static strap
- Static bags

The unit contains the following types of hardware:

- Phillips pan head self-tapping metal screws
- Phillips pan head stainless steel machine screws
- Hex socket pan head stainless steel machine screws
- Spring clamps
- Band / Gear clamps
- Cable ties

1.6 Disconnecting the unit

To disconnect the unit, follow these steps:

- 1. Turn the unit off and disconnect it from the power supply.
- 2. Turn off the water supply.
- 3. Disconnect the drain and water intake hoses.
- 4. Remove the screw at the center of the kickplate and remove the kickplate to access the moving strap.
- 5. Pull the unit out using the moving strap and carefully withdraw the hoses at the same time.



Moving strap

Figure 5

1.7 Shipping instructions

The unit should be serviced on site. If it is necessary to send the unit back to the dealer, follow these instructions:

- Run the 'Prepare for Shipping' cycle in the setup menu to remove most of the water from the system before shipping the unit.
- Waste water in the unit may contain biological contaminants. Use a mechanical means or absorbent material to siphon the contents from the sump. Wear disposable rubber gloves. Dispose of absorbent material according to biological waste disposal regulations.
- Disconnect and remove the cleaning pouch container and then drain the dosing reservoir.
- Screw in the leveling legs.
- Specify upright, heated, and insured shipping.
- Ensure unit is returned on a pallet with at least two banding straps securing the box to the pallet. If original packaging is unavailable packaging can be ordered with part # 01-111667S.
- Shipping outside of these conditions can affect warranty.

1.8 Installation IMPORTANT INFORMATION

Pre-Installation

The machine must be installed and leveled correctly for the unit to function as described. All electrical work must be carried out by a qualified electrician and in compliance with all local and national electrical codes.

Voltage:	208-240V
Frequency:	60 Hz
Rated load:	2.5 kW
Circuit breaker:	15A

- The outlet needs to be accessible after the unit is installed.
- The appliance must be correctly grounded! The manufacturer cannot be held responsible for damage or injury caused by incorrect or missing grounding.
- The HYDR/*M* unit is heavy (80 Kg/176 lbs). Exercise caution and obtain assistance when lifting unit.
- If you need to extend the water inlet and drain hoses, ensure that you use commercial grade plumbing hose. The maximum length of the drain hose is 3.3 m /11'

Installation instructions

Installation should only be undertaken by a manufacturer approved technician. The use of an unapproved installer may invalidate the warranty. A separate pre-installation checklist should have been supplied to the user by the dealer (SD-429). Please review this prior to approving installation, download at mySciCan.com.

If the HYDR/M L110w G4 is installed in a sterilization center, the manufacturer of the sterilization center should allow enough space at the top, back and both sides of the unit to facilitate installation, leveling, and service access to the unit. During installation, all consumables should have been added to the machine as appropriate. It is important to check that this has been undertaken before starting the machine.

The HYDR/M L110w G4 should only be installed and service by a qualified SciCan contractor, as it is an installation Category 2 device. The contractor should be experienced in installing equipment that requires electrical hook-up as well as plumbing.

The machine must be installed and leveled (see leveling instructions on next page) correctly for the unit to function as described. All electrical work must be carried out by a qualified electrician and in compliance with all local and national electrical codes.

Leveling the HYDR/M

The unit is standing on three supports: rollers (wheels) at the back and two legs at the front.

- 1. Remove the kickplate. Push the HYDR*IM* into place while lifting the strap at the front to allow the unit to roll on the rollers.
- 2. Adjust the front legs as required until the HYDR*IM* is level. Access the legs from inside the unit.
- 3. The rear two legs are used only if the floor is uneven or cannot provide support to the rollers.

Electrical connection

This appliance must be correctly grounded! The manufacturer cannot be held responsible for damage or injury caused by incorrect or missing grounding. Before making any connections check that the voltage shown on the serial number label corresponds to your power supply. The machine is supplied as standard for connection to 208-240V 60 Hz single-phase power supply and is fitted with a power supply cord 1.8m/6ft long, with a 6-15 NEMA plug. It should be connected to the main power supply according to the information below.

Voltage:208-240VFrequency:60 HzRated load:2.5 kWCircuit breaker:15A

Connection to the water supply

The unit must be connected to the water supply in accordance with all local and national plumbing codes. SciCan recommends a hard plumbing installation within 1.5m/5ft. of the unit. If additional distance is necessary, commercial grade plumbing hose must be used to minimize leaks. Connect inlet hoses to hot and cold water taps using the hoses connected to the unit and in accordance with the installation instructions.

Water Pressure: 1-10 bar/14.5-145 psi Water Temperature: Cold water less than 30°C/86°F Hot water up to 60°C/140°F

Drainage

The unit is supplied with a 1.5m/5ft flexible drain hose with a 2cm/3/4" barb inlet. The hose should not be shortened or attached to any fittings that would cause a reduction in water flow. The drain system is equipped with a non-return valve that prevents dirty water from flowing back into the unit.

The drain hose should not be further than 1.5m/5ft. from a hard plumbing drain. If this is not possible, then commercial grade plumbing hose must be used to minimize leaks.

The hose can be attached to an existing drain through the use of a 3.5 cm/1½" or larger stand pipe/ P-trap combination. Alternatively, the hose can be connected directly to the existing drain lines, provided the fittings or adapters used do not reduce the water flow. The drain hose should not exceed 3.3m/11ft in length, or be attached to the main drain at a point higher than 35 cm/14" above the floor.

1.9 Setting the water softener

The HYDR/M L110w G4 is equipped with a built-in water softening system that must be adjusted according to the local water hardness. To read local water hardness, proceed as follows:

- 1. The water test kit included with your HYDRIM contains three water hardness test strips in bags. Take a water sample from the location where the machine will be installed.
- 2. Open one of the bags, remove the test strip and dip it into the water.
- 3. Compare the color of the strip with the chart on the back of the bag Determine the water hardness according to the chart on the water test kit envelope.
- 4. Power the unit on and select the Settings key from the main menu.
- 5. Go to the Setup Menu, Cycle Settings, and select "Set Regeneration".
- 7. Using the up and down arrows, set the water softener regeneration level according to the water hardness table in this section. If your water hardness falls between two settings, select the higher setting.
- 8. Unscrew the water softener container lid from the bottom left of the chamber and pour 1 litre (1 quart) of water into the water softener container.
- External Treatment Required (values >535) 9. Add 1 kg (22 lbs) of water softening salt to the water softener container, using the supplied funnel to prevent any salt from spilling into the chamber, and close by screwing the lid tightly back into place. An improper seal can lead to corrosion.

*Please note: The water test strip is only accurate up to 250 ppm. If the reading on the test strip exceeds 250 ppm and/or if the location in which the HYDR/M is installed has known water quality problems, having a more detailed and accurate water test done by a test lab is strongly recommended.

≥30.3

≥31.6

>540

pically nent Necessary from 18-143)	2 3 4 5 5.6	2.1 3.1 4.2 5.2 5.8	36 54 71 89 100	1
T ₎ No Treatn (values	6 6.2 7 8	6.3 6.4 7.3 8.3	107 110 125 143	2
	8.4 9 10 10.1 11	8.8 9.4 10.4 10.5 11.5	150 161 178 180 196	3
	11.2 11.8 12 13	11.7 12.3 12.5 13.6	200 210 214 232	4
tment)	14 15 16	14.6 15.6 16.7	250* 268 286	5
xternal Trea	16.8 17 18 19	17.5 17.7 18.8 19.8	300 303 321 339	6
May Require E (values frc	19.6 20 20.2 21 22 22.4 23 24 25	20.5 20.9 21.0 21.9 22.9 23.4 24.0 25.0 26.1	350 357 360 375 393 400 411 428 446	7
	25.2 26 27 28 28.6 29 30	26.3 27.1 28.2 29.2 29.8 30.2 31.3	450 464 482 500 510 518 535	8

Water Hardness Conversion and salt regeneration levels

US

GPG

1.0

°dH

1

PPM

(mg CaCO3 / Litre)

18

Regen.

Additional Water

Treatment Required

IMPORTANT: The HYDR/*M*'s water softening system reduces the water hardness by taking out Calcium Carbonate. If the water testing results show that the water hardness is outside the unit's range of adjustment, or if other dissolved solids in the water cause stains or deposits on the instruments or chamber, an external water treatment system may be required.

1.10 Setting the language

The messages displayed by your HYDR/*M* can be presented in a number of different languages. To change the current language, follow these steps:



- 2. Scroll to (Language Selection) and select.
- **3.** From the LANGUAGE screen, press 🔊 😵 to scroll through the list of languages. When you have found the desired language, press 🔊 to save your selection and return to the Setup menu.

1.11 Setting the country



- **2.** Scroll to **Country** and select.
- **3.** Using the keypad, type the name of the country and press to select. Press to save and return to the Setup menu.

1.12 Setting the time



- **2.** Scroll to **Date/Time** and select Time Setup.
- **3.** From the TIME screen, use the keypad to set the time. Press by to save and to return to the Setup menu.

NOTE: If the HYDR*IM* is connected to a network, it is important to also enter the correct Time Zone. Enter the Time submenu, select Time Zone and scroll and select your local time zone.

- 4. To change your unit to display 12-hour time format (24-hour time format is the default setting), go to the Setup menu and use or to scroll to TIME 12/24, select it and toggle to 12. Press or to save and return to the Setup menu.
- 5. To activate daylight savings time (DST), go to the Setup menu and use very to scroll to DST ON/OFF and select. Use very to toggle DST ON or OFF and press the very to save and return to the Setup menu.

1.13 Setting the date



- 2. Scroll to Date/Time and select Date Setup.
- **3.** From the DATE screen, use the keypad to set the date. Press **EN** to save and **S** to return to the Setup menu.
- 4. To change the format in which the date appears, return to the Setup menu and use to scroll to DATE FORMAT. Select it, and follow the prompts to have the date displayed in the desired format. Press to save and return to the Setup menu.

1.14 Assigning unit identifier number



- 2. Scroll to (Unit No) and select.
- **3.** Using the keypad, select a maximum of 3 digits to be used as the unit's identifier number. Press **EN** to save and **S** to return to the Setup menu.

1.15 Adjusting the screensaver delay

To change the length of time before the screensaver is activated, follow these steps:



- 2. Scroll to Screensaver and select.
- **3.** Use 🚫 🕎 to scroll through your time options. When you have found the amount of time you require, press it. Press 🔊 to save and return to the Setup menu.

1.16 Adjusting the temperature display



- 2. Scroll to (Temperature C/F) and select.
- **3.** Use 🚫 🏹 to choose between having information displayed in degrees Celsius or Fahrenheit. Press 🔊 to save and return to the Setup menu.

1.17 Turning the button sound ON or OFF

The HYDR*IM* is preset to beep when a button is pressed. If you would like to turn the button sound off, follow these steps:

NOTE: Turning OFF the button sound does NOT turn off other alarms and cycle notification beeps.

- 1. 🏥 🔶 🌠 🄶 🗞
- 2. Scroll to Beep ON/OFF and select.
- **3.** Use **Solution** V to scroll through your ON or OFF options and select it by pressing it. Press **Solution** to save and move back to the Setup menu.

1.18 Adjusting the button beep volume

If you would like to adjust the beep volume, follow these steps:



- 2. Scroll to Beep Volume and select.
- **3.** Use 🚫 🥎 to scroll through the volume settings. Select the one you want by pressing it. Press 🔊 to save and move back to the Setup menu.

1.19 Adjusting the salt regeneration

Salt regeneration should be set according to the local water hardness. See section 1.8 Setting the water softener for instructions on determining correct settings. To set salt regeneration, follow these steps:



- 2. Scroll to (Set Regeneration) and select.
- **3.** Use 🚫 🥎 to change the value. The default setting is 1. Press 📎 to save and return to the Setup menu.

1.20 Adjusting the screen contrast

The touchscreen is calibrated for the lighting condition of most sterilization centers. Should you need to adjust the contrast for your office, follow these steps:



- 2. Scroll to (LCD Contrast) and select.
- **3.** Use 🚫 🥎 to scroll through your contrast options. When you have found the contrast you require, press it. Press 🔊 to save and return to the Setup menu.

1.21 Changing the touchscreen display themes

The touchscreen themes (i.e. icons and background colours) can be changed to one of the preset options. To change themes follow these steps:



- **2.** Scroll to (**Theme**) and select.
- **3.** In the **Change Theme** screen, use **Solution** to scroll through your available options. As you scroll, each theme will display on the touchscreen. Press **Solution** to select your theme and return to the Setup menu.

1.22 Creating a User Name

Up to four unique User Names can be created. To assign a User Name follow these steps:



- **2.** Scroll to User and select.
- **3.** To assign a user name, select User Name and use the alphabetic keypad to enter a name (up to 12 characters) and press I to save.



1.23 Creating a User PIN

From the User PIN screen, you can assign up to four PINs. To assign a PIN, follow these steps:

- 1. 🗱 🔶 🌠 🔶 🍄
- **2.** Scroll to User and select.
- **3.** To assign a user PIN, select User PIN and use the numeric keypad to enter a number (up to 4 digits) and select EN to save and Sto move to the confirmation screen.



5. If all of the information presented in the confirmation screen is correct, press OK to be returned to the User PIN screen. To make a correction, select the User PIN you want to change and repeat the process described above.

1.24 Setting up process enforced usage

When process enforced usage is activated, users are required to enter a PIN at the end of a cycle. For process enforced usage to function, User IDs and PINs must first be assigned. To set up User ID and PINs, refer to sections 1.23 and 1.24 on creating a user name and PIN. To activate process enforced usage, follow these steps:



2. Scroll to [Process Enforced] and select.

Use
 vorticity to toggle process enforced function ON or OFF. Press
 to save your selection and return to the Setup menu.

NOTE: Any user can stop a cycle even with process enforced usage ON. However, the cycle data will record that an unauthorized user has stopped the cycle.

	110	
	~	-
0	2	\otimes
Default	110	

1.25 Connecting to a network

The HYDR*IM* L110w G4 has a 10/100Base-T Ethernet port located at the back of the unit. To connect your HYDR*IM* to a network using a router, follow these steps:

1. Connect your network cable to the Ethernet port at the back of the unit. If your office uses a router, the router should automatically assign the unit an IP address. A red X on the network icon means the unit is not connected. A yellow check mark means the unit has an IP address but is not connected to the Internet and cannot send emails. A green check mark means the Internet connection is set up properly and the unit can send out emails.

NOTE: In some circumstances, where you do not have a router, for example when using Windows Network Sharing, you may have to assign a dedicated or 'static' IP address. To assign a static IP address, contact your local network administrator.

2. From the main screen, press the Network icon. The Network screen displays information about your HYDR*IM*'s connectivity, including its IP address.



3. Type the IP address displayed on the touchscreen into the browser of any web enabled device to access your unit's web portal. When the Network icon is active (for example when sending email) it will turn green.

NOTE: Use QR code if connecting to a mobile device.

NOTE: Connection time will vary depending on your network speed, and making an initial connection can take longer.



1.26 Connecting to a wireless network

The HYDR*IM* can be configured for wireless use by connecting the Ethernet port to an external wireless bridge / access point. SciCan currently recommends the use of the D-Link[®] DAP-1522 Xtreme N[®] Duo Wireless Bridge. Contact your network administrator to learn more about setting up a wireless bridge.

2.1 Replacing the cleaning solution

To replace the cleaning solution, follow these steps:



To prime the cleaning solution dosing pump, press the water softener/detergent icon on the main screen. In the water softener/detergent screen, press the red X next to "Detergent". The unit will prime the dosing system and a green check mark will appear in place of the red X when it is ready for use.



NOTE: The system can also be primed by simply starting a cycle and selecting "Detergent Replaced", when prompted.

NOTE: A cycle will not start with the red X next to the "Detergent" indicator.

2.2 Refilling the water softener

If the water softener system is set to any value above 0, the message "Salt Level Low" will appear on the display. To add water softening salts, follow these steps:

- 1. Unscrew the salt container lid.
- On first using the HYDRIM L110w G4, pour 1 liter (1 quart) of water into the salt container, or until it is full with water. NOTE: It is not necessary to add water during subsequent refills of the salt container.



Figure 6

3. Replace the salt container lid.

After the salt has been added to the unit, the softening salt indicator will initially show that more salt is needed. The indicator will turn off when the salt solution has become sufficiently concentrated

2.3 Filter and wash arm maintenance

Cleaning the chamber's coarse and fine filters

Inspect the coarse and fine filters in the bottom of the chamber daily for debris and clean if necessary. To clean the coarse filter, remove the filter, rinse under a tap and reinstall.

To clean the fine filter, remove the coarse filter, remove the two screws holding the fine filter and using a small screwdriver, gently pry the fine filter out. To replace, reinstall with the mesh side down.

Coarse filter – part # 01-113843S Fine filter – part # 01-113844S



Removing and checking the wash arms

If you see that the wash arms are not turning easily, remove them. Both the upper and lower arms are thread mounted. Turn the mounting ring counter clockwise to remove. Rinse under a tap, clear obstructions from outlet holes and reinstall.

To remove the middle wash arm, twist the mounting ring one half turn counter clockwise to remove.

Lower, upper spray arm – part # 01-109790S Middle spray arm – part # 01-111495S ring upper wash arm

lower wash arm

Figure 8

2.4 Cleaning the chamber

The HYDR*IM* L110w G4 chamber can be cleaned using the "Cleaning" program in the User menu. This cycle is used to periodically remove hardwater deposits from the chamber walls and racks. Pour 1 litre of vinegar into the chamber before starting the cycle. From the User menu, select "Cleaning" and a cleaning cycle, similar to a normal wash cycle, will run. The user will be prompted to clean the chamber every 25 cycles. Reminder frequency can be changed to 25, 50, or 75 cycles. To do this, enter the Technician menu.

2.5 Draining the unit for service or shipping

To drain the unit prior to shipping, or before tipping it onto its back for servicing, run the "Prepare for Shipping" cycle. Once complete, drain any water remaining in the air gap using the silicone tube located under the centre of the unit's kickplate.

2.6 Upgrading the firmware and themes

NOTE: Instructional videos are available on http://updates.scican.com

NOTE: Upgrading the Interface Software can be done from a USB drive. The easiest and fastest method is to use a USB drive.

In order to manually upgrade the Interface and Themes software, please follow the steps below. This process will take approximately 30-35 minutes.

2.6.1 Using a USB drive with the software already loaded onto it

If using a USB drive with the software already loaded onto it, please start at step 3.

Using a blank USB drive

In order to use this method you must already have a zipped file with the appropriate files on your computer. The zipped file may have been emailed or provided to you.

- 1. Insert a new or blank (no files) USB drive into your computer.
- 2. Save the HYDR/*M* G4 software upgrade zip files (SH11MRXXX.zip) to your USB and extract the files contained in the zip files directly to the clean/ blank USB drive.

Once the files are successfully unzipped to the USB drive, it is ready. Remove the drive from the computer. DO NOT INSERT the USB drive in to the Hydrim G4 yet.

- 3. Power the HYDRIM G4 unit OFF.
- 4. Insert the USB drive into the USB port located on the front, top,right corner of the unit.

- 5. Power the HYDR/M G4 unit ON.
- 6. Wait for approximately 10 minutes while the Interface software is being upgraded.

NOTE: During this process the screen will be blank.

The HYDRIM G4 will restart automatically to complete the upgrade.

DO NOT REMOVE THE USB DRIVE UNTIL THE END OF STEP 12

- Once you see the home screen, browse to the Technician menu. When prompted enter the Technician password (7919 – password may differ from model to model) followed by EN to access the Technician options.
- 8. Scroll to the SW upgrade button. When prompted, enter password 5849 followed by EN.
- 9. Press Upgrade.
- 10. Wait up to 24 minutes.

NOTE: During this step, text will scroll in a box on the screen.

- 11. Once the process is complete, "(Done)" will be displayed in the box on the screen or unit automatically returns to the main screen
- 12. Remove the USB drive. Press the "back" arrow to return to the main screen. The HYDR*IM* G4 is ready to use.

To use the same USB drive to upgrade other HYDRIM G4 devices, you will need to reinitialize the USB drive. *Please follow the steps indicated in "To upgrade another HYDRIM G4 unit with the same USB drive"*

2.6.2 Upgrading another HYDR/M G4 unit with the same USB drive

To upgrade another HYDRIM G4 unit with the same USB drive

In order to use the same USB drive to upgrade another Hydrim G4 unit, the following steps must be followed.

- 1. Plug the USB drive into the computer.
- 2. Double click the FIRMWARE folder on the USB drive. (eg. Z:\FIRMWARE)
- 3. Copy the file `firmware.ini` file into the root directory of the USB drive. (eg. copy and paste the file `firmware.ini` from Z:\FIRMWARE\ to Z:\)
- 4. The USB drive is now ready to be reused to upgrade other Hydrim L110w G4 devices.

- 5. Power the HYDRIM G4 unit that you would like to upgrade next OFF.
- 6. Insert the USB drive into the USB port located on the front, top, right corner of the unit.
- 7. Power the HYDR/M G4 unit ON.
- 8. Wait for approximately 10 minutes while the Interface software is being upgraded.

NOTE: During this process the screen will be blank. The HYDR/M G4 will restart automatically to complete the upgrade.

DO NOT REMOVE THE USB DRIVE UNTIL THE END OF STEP 14

9. Once you see the home screen, browse to the Technician menu. When prompted enter the Technician password (7919 – password may differ from model to model) followed by EN to access the Technician options.

10. Scroll to the SW upgrade button. When prompted, enter password 5849 followed by EN.

11. Press Upgrade.

12. Wait up to 24 minutes.

NOTE: During this step, text will scroll in a box on the screen.

13. Once the process is complete, "(Done)" will be displayed in the box on the screen or unit automatically returns to the main screen.

14. Remove the USB drive. Press the "back" arrow to return to the main screen. The HYDR*IM* G4 is ready to use.

To use the same USB drive to upgrade other HYDRIM G4 devices, you will need to follow the above steps again, starting from step 1 of this section.

2.7 Using the HYDRIM remote access function

Users can allow offsite technicians to remotely access the LCD touchscreens and web portals of HYDR/*M* L110w G4 units connected to a network. This can be done either from within a network or from outside a network.

From within a network:

For local network remote access, the unit must be connected to a network. See Connecting to a network in section 1.25 of this manual for more details. From the unit's web portal, proceed as follows:

From the TOOLS page, click on the LOCAL CONTROL tab.

Log in using the following credentials:

Username: scican

Password: s23can173

Click on the start button to start a local connection. It will open up a page that mirrors the HYDR*IM* unit's touchscreen so that it can be controlled remotely within a local network.

From outside a local network:

For remote access of a HYDR/M web portal or touchscreen from outside a local network, proceed as follows:

- 1. Someone onsite with the unit or from within the network must provide access to an outside user by generating a 'token' (or access code).
- 2. To generate a unique token using the web portal, go to the TOOLS page and click on the REMOTE ACCESS tab.
- 3. To generate a unique token using the unit's LCD touchscreen, go to the SETUP menu and scroll to REMOTE ACCESS and follow the prompts to enable remote access.
- 4. The technician attempting to access the unit from outside the network will need to go to the following URL: http://updates.scican.com and enter their registered email address, password, token and HYDR*IM* Serial Number (optional).
- 5. To create a new account to enable remote access for a HYDR/*M*, click on the CREATE NEW ACCOUNT link, complete the form, and click on the SUBMIT FORM link. The system will send a confirmation email. The account is ready to use.
- 6. Use the valid user name and password to enter Updates.scican.com and enter the token when prompted. This will bring you to the HYDR/*M* unit's web portal page.
- 7. Click on SETUP. A username and password prompt will appear. Log in using the following credentials:
 - Username: scican
 - Password: s23can173
- 8. Upon authentication, go to TOOLS and click on REMOTE ACCESS. Click on the start button to start a connection. It will open up a page that mirrors the HYDR*IM* unit's touchscreen so that it can be controlled remotely from outside its local network. Use your mouse to click and select touchscreen elements.

2.8 Annual Service Requirements

The HYDR*IM* L110w G4 is designed to be maintenance free; however, it is recommended that a SciCan-approved service technician perform an annual check.

The following checks are recommended in order to maintain optimum performance of the unit.

Annual service schedule

- Check integrity of incoming and outgoing services (power, water supply, drain)
- Check water supply in line filters and clean as appropriate
- Check general condition of machine
- Inspect and replace main chamber seal (only if required)
- Inspect and replace lower door seal (only if required)
- Check solution container connection for leaks
- Check salt level and replenish as required
- Check water hardness (test strips) and adjust salt regeneration settings if required.
- Inspect and clean sump filters (check sump for debris)
- Check wash arms for blockages and remove them for cleaning if required.
- Review error history
- Software upgrade (if necessary)
- Check individual component functionality. Go to the technician menu (enter access code 7919) and select 'Diagnostic Tools' then select 'Component Tests'. From here you can scroll through and check the functionality of the following components:
 - RO valve (if fitted)
 - Chamber heater
 - Door latch
 - Salt regeneration valve
 - Dosing pump
 - Dryer
 - Hot water valve
 - Cold water valve
 - Waste pump
 - Recirculation pump
- Check program selection
- Check dosing pump volume; dosing pump is pre-calibrated. Volume cannot be adjusted.
- Reset service cycle counter
- Clean machine
- Conduct electrical safety tests

Equipment and parts requirements for annual service

- Main chamber seal (Part number 01-113790S)
- Lower door seal (Part number 01-113789S)
- Service Manual (Part number 95-113788)
- Electrical safety test equipment
- Water hardness test strips (Part number 01-108305S)
- 100ml graduated measuring cylinder

3.1 Using the service menu

To access the service menu, select the image of the technician and enter the service code 7919 on the keypad.



3.2 Using the setup menu

To access functions and settings on the setup menu, proceed as follows:



3.3 Using the user menu

To access functions and settings on the user menu, proceed as follows:



3.4 Using software tools for diagnostics

Within the service menu, there are two useful tools for troubleshooting: Debug screen and IO status screen.

Debug Screen

The Debug screen is used when running a cycle to view the I/O status of components. Active components are colored while inactive components remain white.

To access the debug screen, select Diagnostic Tools from the service menu and select Set Debug Screen, then go to the main menu and select a cycle. The LCD screen will display the following:



I/O status screen

The IO status screen is used when testing components and wires for functionality without the cycle running.

Chamber T 67.7°C Validation T 67.7°C PCB T 26.7°C Drying T 110.3°C Chamber Full SW ON AirGap F:ON E:ON O:OFF RPM_T ON RPM_B ON LDS C=OFF PS=OFF PR=OFF Door Position ON Door Lock ON Chm. Pres. Salt OFF Chemical ON



Figure 10

3.5 Troubleshooting cycle faults

Cycle Fault	Effect	Problem	Possible Causes
CF 1 Water Heating Failure	Improper wash, cycle aborted	Chamber temperature less than a set point after a timeout, or a temperature increase rate of 1°C per 2 minutes was not achieved during "Circulation and heating" phase	 This is caused by a water heater malfunction: Check water heater wire harness for loose contacts. Check for open thermal cut-off switch due to high temperature. Check that the heater element is not interrupted. Check I/O PCB water heater relay output.
CF 2 Chamber Filling Failure	Improper wash, cycle aborted	Timeout on filling up the chamber	 Water supply issue Water valves failure Air gap water pump failure Air gap valve failure Air gap Full/Empty level switches failure Chamber water level pressure switch malfunction Overflow switch malfunction triggering evacuation pump.
CF 3 Chamber Temperature Reading Failure	Improper wash, cycle aborted	Temperature reading outside acceptable range for primary or secondary sensor	 This is caused by a temperature sensor malfunction: Check temperature sensor wires for loose contacts. Replace sensor with a good one and verify if the CF persist. Replace I/O PCB.
CF 4 Water Evacuation Failure	Cycle interrupted	Timeout on water evacuation from the chamber	 Blocked drain tube Chamber water level switch malfunction Chamber water evacuation pump failure Drain pump priming connection hole in the sump blocked

Cycle Fault	Effect	Problem	Possible Causes
CF 9 Program Timeout	Cycle interrupted	The unit is running a cycle for more than 3h ±3 min.	 Defective PCB and/or software failure Replace Color LCD controller.
CF 14 Water Too Hot	Cycle interrupted	During the Prewash phase the water temperature in the chamber is 5°C higher than the target for more than 1sec	 Check water connections. Ensure hot and cold water inlets are not swapped.
CF 16 Ambient Temperature Error	Cycle interrupted	Operating temperature for one or both logic boards is too high	The room or enclosure is too warm and not allowing the unit to adequately cool:Check that fans are working.
CF 19 Pressure Sensor Failure	Cycle interrupted	Pressure sensor is stuck	 Restart program. Verify that sensor is stuck closed. Verify wiring. Check I/O board for hardware failure.
CF 21 Dosing System Error	Dosing System failure Cycle interrupted	Dosing system failed to dispense the preset amount in a predefined time (time- out is 3.5s/pulse). Dosing reservoir level switch does not change from Full ON to OFF by the end of dosing (no chemical dispensed)	 Dosing pump or switch error: Verify bellows dosing pump. Verify bellows dosing pump switch.
CF 25 Vref Error	Cycle cannot start or cycle interrupted	Vref and VCC drift, post CF 25 if VCC and Vref are more than 3% apart (power supply error)	 The power supply 5V output voltage is fluctuating: Check power supply 5V output. Replace I/O board.
CF 27 Memory Error	Hardware failure	Color LCD control board failure	 The internal memory of the Color LCD Controller is malfunctioning: Replace Color LCD controller board.
CF 28 No Water Pressure	Cycle interrupted	Not enough water during cycle	 Check that the water hoses are not kinked. Check that water shut-off valves are open. Check for leaks If message persists, this could be caused by stuck pressure switch or nor enough water during wash phase. Check pressure sensor (stuck open). Check wiring. Check I/O board (hardware failure).
3. Diagnostics and Troubleshooting

Cycle Fault	Effect	Problem	Possible Causes
Touchscreen is blank/ white			Check power source
USB storage device does not contain the last print out			Re-insert the USB storage device and wait for the data to copy over again. If problem persists, back up all the information on the USB device and reformat it.
			access to all of the unit's cycle information.
Unit is not sending emails			Check email settings by using the TEST button on the unit's web portal. From the SETUP web page, select the TOOLS tab. Click on TEST to check your router, unit, and Internet connections. If all settings appear to be OK. Go to the unit's touchscreen and renew the IP address by following these steps: 1. Scroll through the setup menu to NETWORK SETUP and select.
Not up obviou our elle			2. Select RENEW IP.
from the unit			Be certain the unit has been identified as an accepted email source.

4. Removing and Replacing Panels

WARNINGS AND PRECAUTIONS

If you have questions about the unit you are repairing, please do not hesitate to contact your local SciCan representative for information. Also, the HYDR*IM* is heavy. Exercise caution and seek assistance when lifting or carrying units.



EXERCISE CAUTION

- Hazardous voltages are accessible when the cover is removed.
- Disconnect the power cord before servicing the power mains portion of the controller board and associated devices.
- Removing the panels will expose some sharp metal edges. Be careful and wear long sleeves and gloves.

PERFORM TESTS

- If panels are removed, a dielectric strength test (Hi-Pot) <u>AND</u> a protective bonding impedance test (ground continuity) must be performed on the HYDR*IM* when the work is completed and after the cover has been returned to the unit.
- A dielectric strength test (hi-pot) must be performed on the unit if parts associated with the power main are serviced or replaced.
- A protective bonding impedance test (ground continuity) must be performed on the unit if components of the protective earthing system are changed or if connections are broken and remade.

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PROTECT THE UNIT

- The HYDR*IM* contains electronic circuitry that is static sensitive. Always wear a static strap when working with or near printed wiring boards. In addition, use static footstraps, grounding mats and grounded work surfaces when servicing microprocessor devices. Transport boards and devices in static protected bags.
- In order to ensure adherence to the applicable safety agency approvals, state, provincial, regional and national laws, replace components with SciCan approved parts only.

4. Removing and Replacing Panels

4.1 Removing and reinstalling the top panel

- Turn the unit off, disconnect the power and open the door to remove 2 screws under the top panel's front edge. (Figure 11a)
- 2. Pull the top panel to the front and shift it left and right to release it from the tabs at the front. (Figure 11b)

NOTE: the top panel is attached to a ground wire at the back right. Tip the panel up and disconnect the ground screw to release.







tab

To reinstall:

- 1. Reattach the ground wire, place the panel on top of the unit, slightly forward and re-engage the tabs under the front edge.
- 2. With the front tabs engaged, push it to the back to bring it into position.
- 3. Replace the 2 screws under the front edge

Cover top - part # 01-111469S

4.2 Removing and reinstalling the side and rear panels

- 1. Turn the unit off, disconnect the power and remove the top panel.
- 2. With the top panel removed, the left and right panels can be removed by pulling up to disengage them from the tabs at the bottom, then tip them back and disconnect the ground wire to remove.
- 3. For the rear panel, remove the two screws at the bottom, pull it up, disconnect the ground wire and remove.

To reinstall these panels, connect the ground wires and slide them down into position, engaging the tabs at the bottom of each panel into the slots in the chassis.

Cover left side - part # 01-111466S Cover right side – part # 01-111468S Cover rear – part # 01-111467S

Figure 11b

WARNINGS AND PRECAUTIONS

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EXERCISE CAUTION

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PERFORM TESTS

- If panels are removed, a dielectric strength test (Hi-Pot) <u>AND</u> a protective bonding impedance test (ground continuity) must be performed on the HYDR*IM* when the work is completed and after the cover has been returned to the unit.
- A dielectric strength test (hi-pot) must be performed on the unit if parts associated with the power main are serviced or replaced.
- A protective bonding impedance test (ground continuity) must be performed on the unit if components of the protective earthing system are changed or if connections are broken and remade.

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- In order to ensure adherence to the applicable safety agency approvals, state, provincial, regional and national laws, replace components with SciCan approved parts only.

5.1 Removing and reinstalling the kickplate

- 1. Remove the screw at the center of the kickplate. (Figure 12a)
- 2. Insert a flat-blade screwdriver at the top to pry it back.
- 3. Disconnect the ground wire at right and remove.

To reinstall, connect the ground wire, tip it back into position and fasten the center screw.

Kickplate front – part # 01-111476S.



screw

Figure 12a



ground wire

Figure 12b

5.2 Opening the door with the manual door release

To open the door in case of a power failure, turn the unit off and remove the kickplate to access the door manual release pull-ring in the blue tube located on the left. (Figure 13)



NOTE: Exercise caution when opening the door in a power failure situation. There may be fluid remaining in the unit and instruments may be hot. Instruments that have not completed the cycle should not be used and should be reprocessed.



ring

Figure 13

5.3 Removing and reinstalling the sump temperature sensor

- 1. Turn the unit off, disconnect the power and remove the kickplate, top and right panels.
- 2. Remove the coarse and fine filters inside the chamber.
- 3. Remove the mounting nut from the sensor inside the sump.
- 4. From the outside, pull the sensor out, follow the wire with red insulation jacket to the I/O board and disconnect the connector at the T1 position.

To reinstall:

- 1. Starting from below the sump, phish the sensor wire to the I/O board and reattach it to the wiring harness ensuring it is clear of the door springs.
- 2. Connect sensor to I/O board.
- 3. Using a wrench, fasten the sensor to the sump by tightening the nut from the inside.
- 4. Reinstall the panels.

Single temperature sensor - part # 01-113271S







sensor wire

5.4 Removing and reinstalling the chemical dosing valve

- 1. Disconnect the chemical pouch, run a "Prepare for shipping cycle" to drain system, turn the unit off, and disconnect the power cord.
- 2. Remove the kickplate, top and right panels.
- Empty the reservoir using the dosing reservoir draining tube. (Figure 15a)
- Disconnect T-connection tubing from reservoir A and the elbow connection tubing from the chemical dosing valve. (Figure 15a)
- 5. Remove 2 screws and pull out bracket. draining tube NOTE: The dosing reservoir has a vent tube attached. (Figure 15b)
- 6. Disconnect the tubing between the dosing valve and reservoir.
- 7. Remove the dosing valve from bracket (2 screws).



elbow connection

T-connection

reservoir A

reservoir B

screws

Figure 15b



Figure 15c

To reinstall:

- 1. Fasten the dosing valve to bracket.
- 2. Connect the outlet tubing to the dosing valve.
- 3. Connect the wiring (wires 20, 27/28).
- 4. Connect the inlet tubing (ensure it is clear of door spring).
- 5. Connect tubing to reservoir.
- 6. Fasten the bracket screws and reinstall the kickplate and panels.

Dosing valve - part # 01-113860S

dosing valve

5.5 Removing and reinstalling the chemical reservoirs

There are two dosing reservoirs, one with a plug (reservoir A) and the other with a switch (reservoir B). A must be removed before B.

To remove reservoir A:

- 1. Disconnect the chemical pouch, run a "Prepare for shipping cycle" to drain system, turn the unit off, and disconnect the power cord.
- 2. Remove the kickplate, top and right panel.
- 3. Empty the reservoir using the dosing reservoir draining tube. (Figure 15a)
- 4. Disconnect T-connection tubing from reservoir A and the elbow connection tubing from the chemical dosing valve. (Figure 15a)
- 5. Remove 2 screws and pull out the bracket. **NOTE:** The dosing reservoir has a vent tube attached. (Figure 15b)
- 6. Disconnect tubing between the dosing valve and reservoir.
- 7. Remove the reservoir from bracket (2 screws).

SCREWS



To remove reservoir B:

- 1. Remove reservoir A. (See instructions above)
- 2. Disconnect the bracket for reservoir B by removing the two screws from the unit's right side. (Figure 16)
- 3. Disconnect the tubing from the reservoir to the pump and disconnect the switch wiring.
- 4. Pull the reservoir out and detach it from the bracket by removing the two screws.

To reinstall:

- 1. Fasten reservoir B to the bracket and connect the tubing and wiring (wires 55 and 56) then fasten to chassis.
- 2. Fasten reservoir A to the bracket. Connect the tubing and fasten the reservoir to the chassis.
- 3. Reinstall the kickplate and panels

Dosing reservoir with plug (Reservoir A) – part # 01-113859S Dosing reservoir with switch (Reservoir B) – part # 01-113858S

WARNINGS AND PRECAUTIONS

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EXERCISE CAUTION

- Hazardous voltages are accessible when the cover is removed.
- Disconnect the power cord before servicing the power mains portion of the controller board and associated devices.
- Removing the panels will expose some sharp metal edges. Be careful and wear long sleeves and gloves.

PERFORM TESTS

- If panels are removed, a dielectric strength test (Hi-Pot) <u>AND</u> a protective bonding impedance test (ground continuity) must be performed on the HYDR*IM* when the work is completed and after the cover has been returned to the unit.
- A dielectric strength test (hi-pot) must be performed on the unit if parts associated with the power main are serviced or replaced.
- A protective bonding impedance test (ground continuity) must be performed on the unit if components of the protective earthing system are changed or if connections are broken and remade.

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PROTECT THE UNIT

- The HYDR*IM* contains electronic circuitry that is static sensitive. Always wear a static strap when working with or near printed wiring boards. In addition, use static footstraps, grounding mats and grounded work surfaces when servicing microprocessor devices. Transport boards and devices in static protected bags.
- In order to ensure adherence to the applicable safety agency approvals, state, provincial, regional and national laws, replace components with SciCan approved parts only.

6.1 Removing and reinstalling the chamber seal

- 1. Before pulling the chamber seal, note how the bottom left and right edges touch the bottom of the chamber.
- 2. Pull the seal out from the seal recess.



Figure 17a

To reinstall:

- 1. Place the bottom left and right ends of the new seal into position, ensuring that the ends touch the chamber bottom.
- 2. Tuck the corners into the seal recess and push the rest of the seal into place, ensuring that it is seated evenly throughout.

Main chamber seal – part # 01-113790S



Figure 17b



Figure 17c

6.2 Removing and reinstalling the lower door seal

- 1. Turn the unit off.
- 2. Remove the 4 screws on the plate at the base of the door on the inside. (Figure 18a)
- 3. Remove the lower door seal.



screws

Figure 18a

To reinstall,

- 1. Push the door seal on tightly, ensuring that it is seated properly and evenly.
- 2. Re-fasten the plate to the door.





Figure 18c

Figure 18b

Lower door seal - part # 01-113789S

6.3 Removing and reinstalling the door

- 1. Turn the unit off.
- 2. Remove the 4 screws on each side. (Figure 19a)
- 3. Pull the door off. **CAUTION:** The right hinge is spring-loaded and will snap up.



To reinstall:

- 1. Slide the door back onto the two hinges, tipping it onto the left hinge to start and then the right hinge. Push the door until it connects with the hinge.
- 2. Using a flat-blade screwdriver, gently pry the hinges out to allow the door to slide into position. (Figure 19c)
- 3. Reinstall the screws.

Door wash chamber – part # 01-113836S Hinge left - part # 01-113840S Hinge right - part # 01-113841S



Figure 19b

screws

spring-loaded right hinge



Figure 19c

48

6.4 Removing and reinstalling the lower door D-seal

- Remove the door (See 6.3 Removing and reinstalling 1. the door).
- 2. Remove the D-seal and remove any adhesive residue.





To reinstall, press the D-seal into place, ensuring it is seated evenly, and reattach door. NOTE: D-seal should protrude from the door frame on both sides by 1-2 mm (0.4-0.8 inches).

D-strip door seal - part # 01-113654S



D-seal

Figure 20b

6.5 Removing and reinstalling the door latch

- 1. Turn the unit off, disconnect the power and remove the top panel.
- 2. Disconnect the door release cord and wiring from the latch assembly. (Figure 21)
- 3. Remove the screws from each side and remove the latch assembly. (Figure 21)

To reinstall

- 1. Insert the latch assembly into position.
- 2. Hold the latch tight to the front of the unit and reattach the screws, wiring and door release cord.
- 3. Run a cycle to check for leaks. To adjust the fit, slide the latch back from the door to tighten the door seal.

Door latch assembly - part # 01-111783S Door latch cord assembly - part # 01-112080S wire connection



D-seal

6.6 Removing and reinstalling the door springs

- 1. Turn the unit off and disconnect the power.
- 2. Remove the top and right panels.
- 3. Ensure the door is closed.



4. Access the door springs from the right side to unhook. **CAUTION:** Door is heavy. To protect the technician and the unit, ensure it is correctly closed and will not accidentally fall open during this procedure.

To reinstall, reverse removal instructions. Dual spring – part # 01-112730S



springs

Figure 22

WARNINGS AND PRECAUTIONS

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EXERCISE CAUTION

- Hazardous voltages are accessible when the cover is removed.
- Disconnect the power cord before servicing the power mains portion of the controller board and associated devices.
- Removing the panels will expose some sharp metal edges. Be careful and wear long sleeves and gloves.

PERFORM TESTS

- If panels are removed, a dielectric strength test (Hi-Pot) <u>AND</u> a protective bonding impedance test (ground continuity) must be performed on the HYDR*IM* when the work is completed and after the cover has been returned to the unit.
- A dielectric strength test (hi-pot) must be performed on the unit if parts associated with the power main are serviced or replaced.
- A protective bonding impedance test (ground continuity) must be performed on the unit if components of the protective earthing system are changed or if connections are broken and remade.

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PROTECT THE UNIT

- The HYDR*IM* contains electronic circuitry that is static sensitive. Always wear a static strap when working with or near printed wiring boards. In addition, use static footstraps, grounding mats and grounded work surfaces when servicing microprocessor devices. Transport boards and devices in static protected bags.
- In order to ensure adherence to the applicable safety agency approvals, state, provincial, regional and national laws, replace components with SciCan approved parts only.

7.1 Removing and reinstalling the LCD touchscreen and LCD controller

NOTE: When installing a new LCD controller board, you must manually assign the serial number and model number. For detailed instructions on how to do this, please contact SciCan technical service.

To remove the LCD controller board:

- 1. Turn the unit off and disconnect the power.
- Remove the screw above the touchscreen and tip the service panel forward to access the LCD controller. (Figure 23a)
- 3. Remove all wire connections from the LCD controller to the I/O board and cut cable ties affixing the wiring harness to the LCD.

4. Remove the 4 retaining nuts on each corner of the board. **CAUTION:** Lift the board gently – it is attached to the LCD by a ribbon cable. (Figure 23b)

 Flip the board over to expose the ribbon cable latch fastener. Using your fingernail, gently flip up the latch to release the ribbon cable, and separate the LCD controller board from the LCD touchscreen.
 CAUTION: Do not use a screwdriver for this. Excess force can break the ribbon cable latch. (Figure 23c)

ribbon cable latch



retaining nuts Figure 23a



Figure 23b

ribbon cable

Figure 23c

LCD touchscreen bracket

Figure 23d

To remove the LCD touchscreen:

- 1. Remove the 2 retaining nuts to remove LCD bracket.
- 2. Separate the LCD from the bracket. The LCD may be glued or taped to the bracket. Push evenly with two thumbs to remove LCD from the bracket. (See Figure 23e).

To reinstall the LCD touchscreen:

- Remove any residual adhesive from the LCD bracket and, using the adhesive strips supplied with the new LCD kit, set the new LCD flush with left and bottom tabs as shown in Figure 23f.
- Reinstall LCD bracket onto the 2 threaded posts and fasten with retaining nuts.
 NOTE: Remember to remove protective film from LCD.

To reinstall the LCD controller board:

- 1. Reconnect LCD ribbon cable to controller board. (CAUTION: ensure ribbon cable is properly seated into ribbon cable latch).
- 2. Flip the board onto the four threaded posts and fasten with retaining nuts.
- 3. Reconnect the wire connectors.

NOTE: When installing a new LCD controller board, you must manually assign the serial number and model number. For detailed instructions on how to do this, please contact SciCan technical service.

LCD assembly - part # 01-113856S Colour LCD controller, L110w - part # 01-113665S

left alignment tabs



Figure 23e



Figure 23f

bottom alignment tab

7.2 Removing and reinstalling the I/O board



screws

Figure 24

- 1. Turn the unit off, disconnect from power and remove the top and right panel.
- 2. Disconnect all connectors on I/O board.
- 3. Remove the 5 screws fastening I/O board.

To reinstall:

- 1. Ensure the unit is disconnected from power source.
- 2. With I/O board in place, reinstall the 5 screws.
- 3. Reconnect all connectors. **NOTE:** all connectors have unique ports. See Figure 24 and the electrical schematic in Appendix A for reference.

IO PCB – part # 01-113310S

7.3 Removing and reinstalling the power supply

- 1. Turn off the unit and disconnect the power cord.
- 2. Remove the wire contacts from the power supply.
- 3. Loosen the screw at the top left of the power supply bracket and remove the screw at the bottom right.

L

7

4. Slide power supply down to remove.

To reinstall:

- 1. Slide the bracket back into position, tighten screws.
- 2. Reattach contacts according to Figure 25b.

Power supply 5V/24V - part # 01-113266S



40

72

71

73

7.4 Removing and reinstalling the dosing pump

- 1. Disconnect the chemical pouch, run a "Prepare for shipping cycle" to drain system, turn the unit off, and disconnect the power cord.
- 2. Remove the kickplate and drain the detergent reservoirs using the drain tube.
- 3. Remove the top and right panel.
- 4. Disconnect the wires from the microswitch.
- 5. Disconnect the pump wires.
- 6. Disconnect the outlet tube at the chamber connection.
- 7. Disconnect the inlet tube.
- 8. To remove the pump, remove the bracket screw on the outside edge of the pump and loosen the bracket screw on the chamber side.
- 9. Slide the pump to the outside edge and pull it out with the outlet tube still attached.

To reinstall:

- 1. Install the pump.
- 2. Connect the outlet and inlet tubes.
- 3. Connect the pump wires: yellow wire to 21 and white wire to 28/29.
- 4. Connect the microswitch wires: black wire to 53 and white wire to 54.
- 5. Reinstall the panels.

Dosing pump – part # 01-113837S



dosing pump

Figure 26a



Figure 26b



Figure 26c

7.5 Removing and reinstalling the chamber level/overflow switch

- 1. Turn the unit off, disconnect the power and remove the top and right panels.
- 2. Remove the wiring from the switch.
- 3. Disconnect the tubing.
- 4. Remove the screw fastening the switch bracket to the unit and remove the switch and bracket.

To reinstall:

- 1. Before reattaching the pressure switch's male end to the tubing, use a syringe to pump a small amount of air into the tube. This will purge any fluid from the tube.
- 2. Reattach the bracket and switch to the unit.
- 3. Reattach the tubing.
- 4. Reconnect the wiring according to Figure 27b.

Chamber level switch - part # 01-111408S



Figure 27a



7.6 Removing and reinstalling the drain pump and exhaust assembly



Figure 28a

exhaust bracket



 Turn the unit off and disconnect the power.
 CAUTION: Water will remain in the drain assembly. Suction out any remaining water.

- 2. Remove the top cover, right and rear panels.
- 3. Remove the horizontal brace. (Figure 28b)
- 4. Remove the exhaust assembly bracket. (Figure 28b)
- 5. Loosen the hose clamp from pump outlet. (Figure 28c)
- 6. Remove the exhaust assembly.
- Loosen the hose clamp from inlet of pump and remove the 2 screws holding pump to bracket. (Figure 28c)
- 8. Disconnect the wires and remove the pump.

To reinstall the drain pump:

- 1. Put the pump into position and tighten the hose clamp connecting the inlet tube.
- 2. Connect the pump wiring.
- 3. Fasten the pump (2 screws) to the pump bracket.
- 4. Reattach the exhaust assembly and tighten the hose clamp on the outlet.
- 5. Reattach the exhaust assembly bracket to the chassis. Reattach the horizontal brace.

Drain pump – part # 01-111412S Drain tube – part # 01-113851S Check valve 1" – 01-113867S



horizontal brace

Figure 28b



7.7 Removing and reinstalling the dryer motor

- 1. Turn the unit off, disconnect the power and remove the top cover and right panel.
- 2. Remove the 2 screws on dryer motor bracket to release the dryer motor.
- 3. Remove the protective sleeve and disconnect the wiring.
- 4. Loosen the hose clamp between the dryer hose to the dryer motor and disconnect and remove the dryer.

To reinstall:

- 1. Connect the dryer motor to the dryer hose and tighten hose clamp.
- Attach the dryer motor to the unit using the dryer motor bracket. (2 screws)
- 3. Connect the wires following the colour code indicated on the dryer motor (white to white (25/26); red to red (6); blue to blue (22)), and reattach the protective sleeve.



Figure 29a



7.8 Removing and reinstalling the power switch

- 1. Turn off the unit and disconnect the power.
- 2. Remove the screw above the LCD touchscreen.
- 3. Open the service panel.
- 4. Disconnect the wires from the power switch and press down the locking tabs to remove, pushing the switch through the panel.

To reinstall, push the switch into position and reconnect wiring according to Figure 30b. Be sure to pull out the locking tabs at the top left and bottom right as shown in Figure 30a.

Rocker switch - part # 01-112024S



Pull tabs out

4 3

5

Figure 30b

24/25

7.9 Removing and reinstalling the USB port

- 1. Turn unit off and disconnect the power.
- 2. Remove the screw above the touchscreen to tip open the service panel.
- 3. Remove the retaining nuts from the threaded posts, remove the bracket and disconnect the USB port from the LCD touchscreen controller board.

To reinstall, reverse removal instructions. Cable USB - part # 01-112398S



8. Left Side Components

WARNINGS AND PRECAUTIONS

If you have questions about the unit you are repairing, please do not hesitate to contact your local SciCan representative for information. Also, the HYDR*IM* is heavy. Exercise caution and seek assistance when lifting or carrying units.



EXERCISE CAUTION

- Hazardous voltages are accessible when the cover is removed.
- Disconnect the power cord before servicing the power mains portion of the controller board and associated devices.
- Removing the panels will expose some sharp metal edges. Be careful and wear long sleeves and gloves.

PERFORM TESTS

- If panels are removed, a dielectric strength test (Hi-Pot) <u>AND</u> a protective bonding impedance test (ground continuity) must be performed on the HYDR*IM* when the work is completed and after the cover has been returned to the unit.
- A dielectric strength test (hi-pot) must be performed on the unit if parts associated with the power main are serviced or replaced.
- A protective bonding impedance test (ground continuity) must be performed on the unit if components of the protective earthing system are changed or if connections are broken and remade.

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PROTECT THE UNIT

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- In order to ensure adherence to the applicable safety agency approvals, state, provincial, regional and national laws, replace components with SciCan approved parts only.

8. Left Side Components

8.1 Removing and reinstalling the sump water heater

- - Turn the unit off and disconnect the power.
 CAUTION: Water will remain in the drain assembly. Suction out any remaining water.
 - 2. Remove the top cover and left panel.
 - 3. Disconnect the wiring.
 - 4. Remove the 4 retaining nuts and remove the plate.
 - 5. From inside the chamber, remove the coarse and fine filters and pull the heater out from the sump side.

To reinstall:

- 1. Reinstall the gasket on the heater's base and insert it into position from the sump side.
- 2. From the left side of the unit, put the heater plate into position and fasten using the retaining nuts.
- 3. Connect the wiring, see Figure 32b.
- 4. Reinstall the panels.

Water heater HYDR*IM* – part # 01-113839S





8. Left Side Components

8.2 Removing and reinstalling recirculation pump



Turn the unit off and disconnect the power. **CAUTION:** Water will remain in the drain assembly. Suction out any remaining water.

- 2. Remove the top, rear and left panels.
- 3. Disconnect the rear kickplate by removing the screws on either side. (Figure 33a)
- 4. Remove the kickplate from the front and cut the cable ties fastening the air vent outlets.
- 5. From the back, pull the air vent outlets out of the way.
- 6. Disconnect the pump wires.
- 7. Place an absorbent cloth under the pump to catch residual water and loosen hose clamp to disconnect outlet hose at the pump side.
- 8. From the left side of the unit, loosen the hose clamp to disconnect the inlet hose at the pump side.
- 9. From left side of the unit, disconnect the capacitor wires. (Figure 33b)
- 10. From the rear of the unit, remove the 3 screws fastening the bracket. (Figure 33c)
- 11. Pull the pump out and separate the pump from the bracket.

To reinstall:

- 1. Install new pump onto the bracket. **NOTE:** Use the new vibration mount that comes with the new pump.
- 2. Reattach the pump to the inlet and outlet tubings and tighten the hose clamps.
- 3. Fasten the bracket into place.
- 4. Attach the wiring and capacitor wires.
- 5. Thread the air vents back through to the front and fasten with new cable ties.
- 6. Reinstall the panels.

Circulation pump – part # 01-111465S



screw pump screw Figure 33a



capacitor wires

Figure 33b



screws

Figure 33c

WARNINGS AND PRECAUTIONS

If you have questions about the unit you are repairing, please do not hesitate to contact your local SciCan representative for information. Also, the HYDR*IM* is heavy. Exercise caution and seek assistance when lifting or carrying units.



EXERCISE CAUTION

- Hazardous voltages are accessible when the cover is removed.
- Disconnect the power cord before servicing the power mains portion of the controller board and associated devices.
- Removing the panels will expose some sharp metal edges. Be careful and wear long sleeves and gloves.

PERFORM TESTS

- If panels are removed, a dielectric strength test (Hi-Pot) <u>AND</u> a protective bonding impedance test (ground continuity) must be performed on the HYDR*IM* when the work is completed and after the cover has been returned to the unit.
- A dielectric strength test (hi-pot) must be performed on the unit if parts associated with the power main are serviced or replaced.
- A protective bonding impedance test (ground continuity) must be performed on the unit if components of the protective earthing system are changed or if connections are broken and remade.

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PROTECT THE UNIT

- The HYDR*IM* contains electronic circuitry that is static sensitive. Always wear a static strap when working with or near printed wiring boards. In addition, use static footstraps, grounding mats and grounded work surfaces when servicing microprocessor devices. Transport boards and devices in static protected bags.
- In order to ensure adherence to the applicable safety agency approvals, state, provincial, regional and national laws, replace components with SciCan approved parts only.

9.1 Removing and reinstalling the Ethernet and RS232 ports

- 1. Disconnect the power and remove the top cover and back panel.
- 2. To remove Ethernet port, remove the screw on the left of the port, disengage the tab from the bracket, and disconnect the wiring from the I/O board.
- 3. To remove the RS232 port, remove the fastening nuts, and disconnect wiring from the LCD controller board.

To replace, reverse removal instructions.

Cable, Ethernet – part # 01-113854S Cable, RS232 port – part #01-113260S

cable ethernet

Eiguro 22o

cable RS232 port

Figure 33a

9.2 Removing and reinstalling the chamber pressure switch

- 1. Turn the unit off, disconnect the power and remove the top and rear panels.
- 2. Disconnect the wiring from the chamber pressure switch.
- 3. Loosen the hose clamp and remove the chamber pressure switch from the metal tubing.

To reinstall:

- 1. Push the chamber pressure switch onto metal tubing and fasten with the hose clamp.
- 2. Reconnect wiring. (Figure 34b)

Chamber pressure switch - part # 01-111409S







Figure 34b

9.3 Removing and reinstalling the water softener system

- 1. Turn unit off and disconnect power.
- 2. Remove the top, rear and left panels.
- 3. From inside the chamber, remove cap and siphon remaining water from water softener system.
- 4. From the unit's right side, locate and disconnect the sensor wire. (Figure 35a)
- 5. At the rear of the unit, number the hoses according to the numbers embossed on the air break. (Figure 35b).
- 6. From inside the chamber, remove the water softener system mounting nut. (Figure 35c)
- 7. From the rear of the unit, pull the water softener out. (Figure 35d)
- 8. Disconnect hoses (hoses may need to be heated to be removed).

To reinstall:

- 1. Connect hoses matching the hose number to the number embossed on the water softener.
- Position water softening system and from the chamber side, fasten the mounting nut tightly.
 NOTE: The mounting nut should not be tightened by hand. Use a tool to get a good seal.
- 3. Connect the sensor wire.
- 4. To refill the water softener, unscrew the salt container lid and pour
 1 litre / 1 quart of water into the water softener.
 Add 1 kg / 22 lbs of water softening salt in the same manner.
 Screw the salt container cap on tightly.
- 5. Reinstall panels.

Water softener – part # 01-113857S





sensor wire

Figure 35a



Figure 35b

mounting nut

Figure 35c



Figure 35d



Figure 35e

9.4 Removing and reinstalling the air break

- 1. Turn the unit off and disconnect the power.
- 2. Remove top and rear panels.
- 3. Remove the air break bracket.
- 4. Number the hoses according to the numbers embossed on the air break. (Figure 36b)
- 5. Remove the hoses.
- 6. From inside the chamber, remove the mounting nut. (Figure 36c)
- 7. Remove the air break.

To reinstall:

- 1. Reconnect the hoses, matching the numbers on the hoses to the numbers embossed on the air break.
- 2. Put the air break into position and fasten the mounting nut from the inside. **NOTE:** The mounting nut should not be tightened by hand. Use a tool to get a good seal.
- 3. Reinstall air break bracket.
- 4. Reinstall panels.

Air break - part # 01-113830S



Figure 36a

mounting nut



Figure 36b



Figure 36c

9.5 Removing and reinstalling the water inlet valves

- 1. Turn the unit off and disconnect the power.
- 2. Remove the top, right and rear panels.
- 3. Valves for hot water, cold water and R/O water inlets can be accessed from the rear and right side of the unit.
- 4. Disconnect the wiring.
- 5. Remove the fastening screws to remove a valve from the bracket.
- 6. Disconnect the tubing.

Valve	Color Coding	Wiring	
Cold water inlet	Blue	11	31/32
Regeneration valve	Blue	15	35/36
Hot water inlet	Red	12	33/34
R/O water inlet	Yellow	13	32/33

To reinstall, reverse instructions.

Cold: Valve 1 in, 2 out – part # 01-113331S Hot: Valve 1 in, 1 out – part # 01-113330S RO: Valve 1 in, 1 out – part # 01-113330S Inlet hose (cold, hot) NA - part # 01-107788S Inlet hose (RO) NA – part # 01-113863S



Figure 37a



Figure 37b

RO valve (not shown)

9.6 Removing and reinstalling the fuses and fuse holders

- 1. Turn the unit off, disconnect the power and remove top and rear panels.
- 2. For continued protection against the risk of fire, replace fuses with 15A, 250V type F only.
- 3. To remove fuse holders, disconnect wires and remove mounting nut fastening holder to bracket.

To replace, reverse instructions and reference Figure 38a for wire connections.

Fuse 15 A (2 pcs) – part # 01-103472S





Figure 38a

Figure 38b

9.7 Removing and reinstalling the AC power inlet / EMI Filter

- 1. Turn unit off and disconnect power and remove top and rear panels.
- 2. Disconnect wiring from back of EMI Filter.
- 3. Remove mounting screws to release from bracket.

To replace:

- 1. Place EMI Filter into position in correct orientation. (Figure 38b)
- 2. Reconnect wiring. (Figure 39)

EMI filter - part # 01-110505S





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Figure 39

10. Spare Parts & Accessories

This spare part list was last updated on the date of the release of the unit. To see an updated spare part list, please refer to my.scican.com.

01-113830S	AirBreak, L110w G4
01-113831S	Breather Check Valve, L110w/M2 G4
01-111408S	Chamber Level Switch, L110w/M2/G4
01-111409S	Chamber Pressure Switch, L110w/M2/G4
01-111465S	Circulation Pump Hydrim L110w/G4
01-111898S	Coupling Kit Circular Press. Pipe, K
01-111466S	Cover Left Side Hydrim L110w/M2/G4
01-111467S	Cover Rear Hydrim L110w/M2 G4
01-111468S	Cover Right Side Hydrim L110w/M2/G4
01-111469S	Cover Top Hydrim L110w/M2/G4
01-113833S	Decal Hydrim L110w G4
01-111670S	Detergent Coiled Tubing and Cap, K
01-113835S	Door, Chemical Hydrim L110w/M2 G4
01-113836S	Door Wash Chamber Hydrim L110w/M2 G4
01-111783S	Door Latch Assembly, L110w/M2/G4
01-112080S	Door Latch Cord Assy L110w/M2/G4
01-113837S	Dosing Pump L110w/M2 G4
01-111412S	Drain Pump, Hydrim L110w/M2/G4
01-109142S	Dryer Assy Hydrim C51w/L110w/G4
01-109144S	Dryer Fitting, J/L110w/G4
01-109143S	Dryer tubing, J/L110w/G4
01-112730S	Dual Spring Replace, Door, L110W/M2/G4
01-113838S	Extension Low Spray Arm L110w/M2 G4
01-112593S	Foam Kickplate, L110/M2
01-112545S	Fuse Holder, Qty2, Bravo/Hydrims
01-113839S	Water Heater Hydrim L110w/M2 G4
01-113840S	Hinge Left, Hydrim L110w/M2 G4
01-113841S	Hinge Right, Hydrim L110w/M2 G4
01-103472S	Fuses 15 A (2 pcs)
01-108305S	Hydrim Water Test Kit,J/K
01-107788S	Inlet Hose N.A. C61/L110w/M2/G4
01-111476S	Kickplate Front, Hydrim L110/M2/G4
01-111477S	Kickplate Rear, Hydrim L110w/M2/G4
01-109617S	Label Door Warning Hydrim SparPrt
01-112438S	Lower Basket Rail L110/M2 Kit
01-113843S	Course Filter, Hydrim L110w/M2 G4
01-113844S	Fine Filter, Hydrim L110w/M2 G4
01-113846S	Operator Manual Hydrim L110w G4
01-111667S	Packaging Hydrim L110w/G4

10. Spare Parts & Accessories

01-1120245	Rocker Switch Spare Kit 1110W/M2
01-112594S	Salt Water Softener
01-111484S	Screw Back Cover & Service Door K
01-111485S	Screw Kickplate Hydrim I 110w/M2/G4
01-111/835	Screw, Top Cover Hydrim L 110/M2/G4
01-1138485	Trolley, Lower Hydrim L 110w G4
01-1120509	Trolley, Lover Hydrim L110w/M2 C4
01-1130505	Tubing Droin Hydrim L 110w/M2 G4
01-1130315	
01-1097908	Opper Spray Arm Hydrim
01-1114955	Wash Arm Middle L110w/M2/G4
01-113854S	Cable, Ethernet, L110w/M2 G4
01-113260S	Cable, RS232, C61/L110/M2 G4
01-113310S	IO PCB, C61/L110w/M2 G4
01-113856S	LCD Assembly, L110w/M2 G4
01-110505S	EMI Filter 20A/250V
01-110281S	Power Cord N.A. 15A/250V
01-113266S	Power Supply 5V/24V, C61/L110w/M2 G4
01-113682S	Speaker Assy, C61/L110w/M2 G4
01-113271S	Single Temp. Sensor, C61w/L110w G4
01-113331S	Valve, 1in-2out, C61/L110w/M2 G4
01-113330S	Valve, 1in-1out, C61/L110w/M2 G4
01-113665S	Colour LCD Controller, L110W
96-113788	Service Manual Hydrim L110w G4
01-113790S	Main Chamber Seal L110w/M2 G4
01-113789S	Lower Door Seal L110w/M2 G4
01-112398S	Cable, USB, Statim/HydrimL/M G4
01-113857S	Water Softener, L110w/M2/G4
01-113858S	Dosing Reservoir w/Switch L/M G4
01-113859S	Dosing Reservoir w/Plug L/M G4
01-113860S	Dosing Valve, L110w/M2 G4
01-113864S	Inlet hose EU Straight L110w/M2 G4
01-113866S	Check Valve 3/8" C61/L110w/M2/G4
01-113867S	Check Valve 1" L110w/M2/G4
01-113868S	Cable, Communication L110w/M2 G4
01-113654S	L110w/M2/G4 D-Strip Door Seal Spare

10. Spare Parts & Accessories

This accessory part list was last updated on the date of the release of the unit. To see an updated spare part list, please refer to my.scican.com.

01-109965S	4XL Cassette Rack, 1/1, HydrimL/M2
01-109963S	5 Cassette Rack, 1/1, HydrimL/M2
01-109964S	5 Cassette Rack, 1/1, HydrimL/M2
01-111598	Basket, full size HydrimL110W/M2,K
01-109967S	Basket, Hygiene, 1/4, HydrimL/M2
01-109966S	Basket with lid, 1/4, HydrimL/M2
01-110409S	Hinged Instrument Rack, S
01-107240	Kit 2000 Basket, J
01-107241	Kit 5000 Basket, J
01-108232	Kit Basket Long, K
01-108294	Kit Basket with Hinged Lid,K
01-108371	Kit Lower Rack 4XL Cassettes, K
01-108370	Kit Upper Rack 3XL Cassettes, K
01-110412S	Tray Rack, L110/M2, S
11. Appendix A

HYDRIM L110w G4 Electrical Schematic



11. Appendix B

HYDRIM L110w G4 Flow Diagram

